

Privacy statement DeValk EurAsian Solar

Introduction

DeValk EurAsian Solar takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at info@dveasolar.com.

Who is DeValk EurAsian Solar?

DeValk EurAsian Solar is the 'eenmanszaak' (sole proprietorship) DeValk EurAsian Solar, with registered office at (1251 BN) Laren NH listed at the Traderegister of the Dutch Chamber of Commerce under 74746790.

DeValk EurAsian Solar is as the controller ultimately responsible with regard to the processing of your personal data.

How does DeValk EurAsian Solar use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data DeValk EurAsian Solar uses for that specific purpose, the legal justification, and the amount of time DeValk EurAsian Solar keeps this data. For clarity's sake, we have categorised the purposes.

<i>Services, customer management and financial administration</i>	
Purpose:	Financial administration
Information:	Company name, Billing address, Bank details
Legal basis:	Legal obligation
Storage period:	As long as necessary for this purpose

Purpose:	Order Management
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Complaint content, COC number, VAT number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Handling complaints
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Complaint content, COC number, VAT number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Invoicing
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Complaint content, COC number, VAT number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Services
Information:	Home address, Email, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Handling complaints
Information:	Home address, Email, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Invoicing
Information:	Home address, Email, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

How did we obtain your personal data?

DeValk EurAsian Solar has obtained your data because you have provided this data to us.

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

If you would like to see which personal data DeValk EurAsian Solar has obtained about you, you may exercise your right of access by submitting a request to DeValk EurAsian Solar.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access, you may request that DeValk EurAsian Solar makes these changes for you. You may request that DeValk EurAsian Solar modifies, corrects, supplements, erases or shields your information.

Restriction of processing of personal data

You also have the right, under certain conditions, to ask DeValk EurAsian Solar to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by DeValk EurAsian Solar or a third party, you have the right to object to that processing.

Portability of data

You have the right to obtain your personal data from DeValk EurAsian Solar. DeValk EurAsian Solar will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in DeValk EurAsian Solar no longer being able to provide you with certain services.

Response from DeValk EurAsian Solar

A request can be sent to info@dveasolar.com. DeValk EurAsian Solar will comply with your request as soon as possible and in any case no later than one (1) month after DeValk EurAsian Solar has received such a request. If DeValk EurAsian Solar rejects your request, we will indicate in our reply why the request was rejected.

Recipients of your personal data

It is possible that DeValk EurAsian Solar is required to submit your data to a third party, for example to fulfil a legal obligation.

Transfer to third countries or international organisations

It may be necessary, for instance for technical and operational reasons, to transfer your (personal) data to affiliates of DeValk EurAsian Solar located outside the European Economic Area. Due to the possibility that the regulations in the area of privacy protection do not offer the same protection as within the European Economic Area, DeValk EurAsian Solar will use the Privacy Shield or the EU Model Clauses to protect your privacy as much as possible. If that is not possible, DeValk EurAsian Solar will ask your consent to transfer your (personal) data to countries that do not maintain an adequate protection level. You may withdraw your consent at any time.

Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes. We will inform you about a new version of this Privacy Statement via our website and via e-mail (if your e-mail address is known to us).

Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which DeValk EurAsian Solar uses your data, you can send an e-mail to info@dveasolar.com. If you have a complaint about the way your data is processed, please send an e-mail to info@dveasolar.com. Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the Autoriteit Persoonsgegevens.